

Cosmo Oil Group Sustainability Report 2009



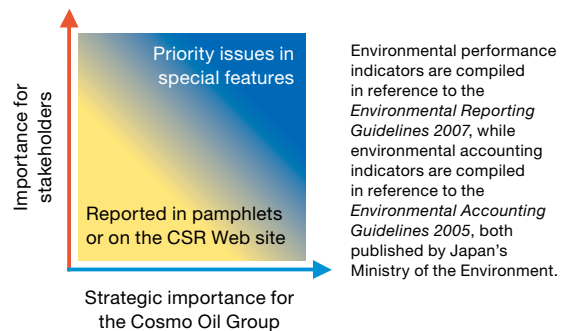
Contents	1
Editorial Policy	2
Outline of the Cosmo Oil Group	3
Petroleum Business and Group Summary	5
Top Management Commitment	7
Special Feature 1 Putting the “Filling Up Your Hearts, Too” Declaration into Practice at Service Stations	9
Special Feature 2 Reinforcing Safety Management at Refineries	13
Special Feature 3 The Infinite Possibilities of ALA	15
Cosmo Oil Group CSR Management	17
Medium-Term Management Plan and CSR Promotion	19
 Customer Satisfaction and a Stable Energy Supply	21
 Safe Operations	23
 Working with Employees	25
 Working in Harmony with the Global Environment	27
Environmental Impact of Business Activities	29
Efforts to Prevent Global Warming	31
Pollutant Control, Waste Management, Soil Preservation, and Other Activities	33
 Communicating with Society	35
Activities for Society and the Environment	37
 Integrity in Corporate Practices	39
Taking CSR Activities to the Next Level	41
Sustainability Report 2009 and the Web Site	43
Independent Assurance Report	44
GRI Content Index	45



The Cosmo Oil Group provides value through its business activities and works toward proactive information disclosure and two-way communications in order to remain a corporation whose ongoing existence is essential to society.

• Editorial Policy

The goal of this report is to clearly present the Cosmo Oil Group's CSR vision and plans as well as its progress made on initiatives. This report is one way that Cosmo Oil maintains interactive communications with its stakeholders. It was edited in accordance with the Global Reporting Initiative (GRI) *Sustainability Reporting Guidelines 2006*, and also includes special features that highlight issues deemed important to stakeholders. The issues have been selected to reflect stakeholders' views as expressed in questionnaires and other sources, as well as the Group's management philosophy, business strategies and other matters that the Company considers to be important risk factors. This report was compiled based on the Cosmo Oil Group Code of Conduct, as revised in October 2008. Decisions on content were made in discussions with the CSR Promotion Committee. (See page 39 for details.)



* Note that Web site pages at the URL <http://www.cosmo-oil.co.jp/eng/csr/sustain/index.html> are scheduled to go online in November 2009.

Boundary and Period Covered

This report generally covers the Cosmo Oil Group's CSR activities during fiscal 2008 (April 1, 2008 to March 31, 2009), though some sections include content from fiscal 2009. See "Petroleum Business and Group Summary" on pages 5-6 for an overview of the Cosmo Oil Group.

Note: There have been no major changes in the boundary covered since the fiscal 2007 report.

Issue Period

Issue date: November 2009
 Next issue date (tentative): November 2010 (previous issue was in November 2008; report issued annually)

Inquiries

CSR Office, Corporate Communication Department
 Cosmo Oil Co., Ltd.
 TEL: +81-3-3798-3105 FAX: +81-3-3798-3841
<http://www.cosmo-oil.co.jp/eng/index.html>