# Cosmo Oil Group CSR Management

The Cosmo Oil Group has adopted the Management Vision of "Harmony and Symbiosis" and "Creating Future Value," and is promoting CSR management to achieve a sustainable society and help protect the global environment.

At the Cosmo Oil Group, each individual employee takes the initiative in implementing CSR management to realize the Group's Management Vision. In October 2008, Cosmo Oil thoroughly revised the Cosmo Oil Group Code of Conduct, a fundamental element in its CSR management, and then took steps to familiarize it among employees.

### **Cosmo Oil Group Management Vision**

In striving for harmony and symbiosis among our planet, humankind, and society, we aim for sustainable growth towards a future of limitless possibilities.

### **Harmony and Symbiosis**

- Harmony and Symbiosis with the Global Environment
- Harmony and Symbiosis between Energy and Society
- Harmony and Symbiosis between Companies and Society

### **Creating Future Value**

- Creating the Value of "Customer First"
- Creating Value from the Diverse Ideas of the Individual
- Creating Value by Expressing Collective Wisdom

## Cosmo Oil Group Code of Conduct

#### Chapter 1 Live up to customer expectations concerning reliability and satisfaction

- 1 We strive to deliver stable energy supplies
- 2 We develop and provide products and services that customers can rely on

#### Chapter 2 We aspire to become a safe, accident-free company

- We strive rigorously to prevent accidents and industrial injuries
- 2 We handle accidents and disasters responsibly should they happen
- We work to improve safety education

#### **Chapter 3** We value people

- 1 We respect each individual
- We work to create bright workplaces where employees can work comfortably

#### Chapter 4 We take care of the global environment

- 1 We do what we can to preserve the global environment
- 2 We act after fully considering the global environment

#### Chapter 5 We value communications with society

- 1 We work for the development of the community
- 2 We strive to keep people informed

#### Chapter 6 We strive to maintain our position as an honest company

- 1 We engage in sensible activities as members of society
- We treat company property with care
- 3 We are honest in our transactions
- We handle information properly



Detailed information: Cosmo Oil Group Code of Conduct http://www.cosmo-oil.co.ip/eng/company/guideline.html

#### **Basic Stance**

In alignment with its Management Vision of Harmony and Symbiosis and Creating Future Value, the Cosmo Oil Group strives to achieve harmony and symbiosis between our planet, humankind, and society, and is working to achieve sustainable growth into a future of limitless possibilities. We know that a stable revenue base must go hand in hand with CSR management if we are to achieve perpetual growth and realize our role in creating a sustainable global environment for the future.

To give concrete shape to our Management Vision, we have developed the CSR Management Goal Vision and the Three Pillars of CSR Management, as well as formulated the Three-Year Consolidated Medium-Term CSR Management Plan. Furthermore, we are practicing CSR management with the help of employees throughout the Group.

### **CSR Management Goal Vision**

Contribute to harmony and symbiosis, and facilitate the realization of sustainable development for society as a whole

Put the Management Vision into practice

Be a corporate group that is trusted and preferred by all stakeholders

Improve corporate value

## **Three Pillars of CSR Management**

#### Compliance

Sincere corporate management

As a company with a social presence, engage in corporate management that earns the trust of society.

#### People

The wellspring of corporate activity

Foster a business environment and organizational structure that allows individuals to exercise their talents.

#### **Environment**

Responsibilities of companies that are involved in fossil energy

The environment is an important issue that must be addressed as we strive to help realize a sustainable society.

### **Consolidated Medium-Term CSR Management Plan**

- Strengthen CSR systems for the entire group
- Build safety management systems under the Second Consolidated Medium-Term Safety Plan
- Strengthen human rights and personnel policies under the Second Consolidated Medium-Term Human Rights/Personnel Plan
- Promote environmentally friendly activities under the Third Consolidated Medium-Term Environmental Plan
- Strengthen relationships with stakeholders

#### Cosmo Oil Group companies promoting the Consolidated Medium-Term CSR Management Plan (23 companies)

Cosmo Oil Co., Ltd.
Cosmo Engineering Co., Ltd.
Cosmo Petroleum Gas Co., Ltd.
Cosmo Oil Lubricants Co., Ltd.
Cosmo Trade & Service Co., Ltd.
Cosmo Matsuyama Oil Co., Ltd.
Hokuto Kogyo Co., Ltd.

Cosmo Business Support Co., Ltd.
Cosmo Kaiun Co., Ltd.
Cosmo Delivery Service Co., Ltd.
Cosmo Petro Service Co., Ltd.
Cosmo Techno Yokkaichi Co., Ltd.
Kansai Cosmo Logistics Co., Ltd.
Sakaide Cosmo Kosan Co., Ltd.

Cosmo Computer Center Co., Ltd.
Cosmo Research Institute
Abu Dhabi Oil Co., Ltd. (Japan)
Cosmo Energy Exploration &
Development Ltd.
Qatar Petroleum Development
Co., Ltd. (Japan)

Cosmo Oil (U.K.) Plc. Cosmo Oil of U.S.A., Inc. Cosmo Oil International Pte., Ltd. Cosmo Oil Sales Corp.