Profile of the Cosmo Oil Group

Corporate Profile (As of March 31, 2014)

Name Cosmo Oil Co., Ltd.

Head office 1-1-1, Shibaura, Minato-ku, Tokyo 105-8528 Japan

 Telephone
 +81-3-3798-3211

 Established
 April 1, 1986

 Capital
 ¥107,246,816,126

Main business Oil refining and sales

No. of employees 1,837

story Cosmo Oil Co., Ltd. was established on April 1, 1986 through the merger of Daikyo Oil Co., Ltd., Maruzen Oil Co., Ltd., and their refinery subsidiary, the former Cosmo Oil Co., Ltd. Asian Oil Co., Ltd. was merged into Cosmo Oil on October 1, 1989. **Dealers** 241 offices

Service stations 3,228 (stationary)

Branch offices Sapporo, Sendai, Tokyo, Kanto-Minami, Nagoya,

Osaka, Hiroshima, Takamatsu, and Fukuoka

Refineries¹ Chiba, Yokkaichi, and Sakai

Oil depots¹ 36 locations (including 33 subcontractors)

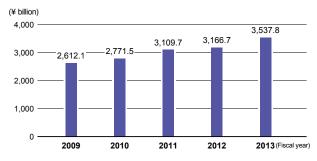
Bases outside Abu Dhabi (UAE); Beijing (China); Doha (Qatar);

of Japan² Huston, Texas (USA); London (UK); Singapore

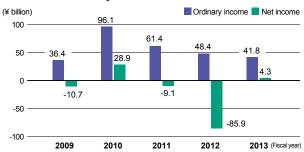
- 1. As of April 1, 2014
- 2. As of August 4, 2014

Financial Data

Consolidated Net Sales



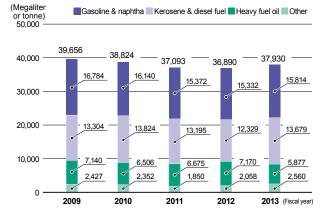
Consolidated Ordinary and Net Income



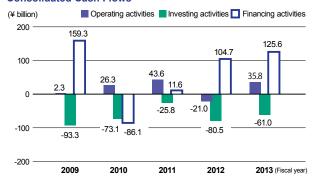
Consolidated Shareholders' Equity and Shareholders' Equity Ratio



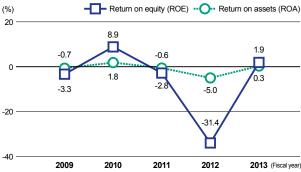
Non-Consolidated Sales Volume

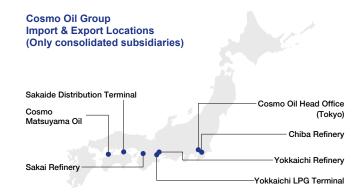


Consolidated Cash Flows



Consolidated Profit Ratios





Editorial Policy

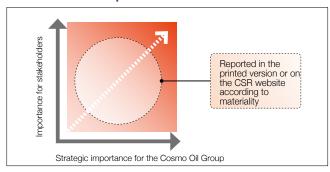
The Cosmo Oil Group *Environmental Report* was first published in fiscal 2001, then replaced by the *Sustainability Report* in fiscal 2004. It was renamed the *Corporate Report* in fiscal 2010 for use as a comprehensive communication tool.

This year's report was prepared with reference to the Global Reporting Initiative (GRI) Sustainability Reporting Guidelines 2006 and includes a special feature that highlights issues deemed important to stakeholders. The issues have been selected to reflect stakeholders' views as expressed in questionnaires and other sources, as well as the Group's management philosophy, its business strategies, and the risk factors that it considers to be material.

In the sections starting on page 17, the Group reports on various activities according to items prioritized in the CSR Initiative Policy. The Group references the *Environmental Reporting Guidelines 2012* published by the Ministry of the Environment in calculating the Company's environmental performance.

Note: Employee job titles and departmental assignments referred to in this report are current as of April 2014.

Material Issues in Report



Corporate Report 2014 and the Website

The Cosmo Oil Group is committed to making the information in *Corporate Report 2014* available to as many stakeholders as possible. The Group publishes two versions of the report: a concise print version that provides report highlights and an online version that provides detailed data. Access the publicly available Web version of the report at the official Cosmo Oil website.

CSR website www.cosmo-oil.co.jp/eng/csr/

Period Covered

This report covers the Cosmo Oil Group's efforts in the area of corporate social responsibility in fiscal 2013 (April 1, 2013 to March 31, 2014), though some sections include content from fiscal 2014. An overview of the Cosmo Oil Group's petroleum business and Group organization is provided on pages 3–4.

Report Boundary

This report includes information on the 25 Cosmo Oil Group companies covered by the CSR Initiative Policy, which are indicated by an asterisk in the list on pages 3–4. Data, however, that pertains only to Cosmo Oil or only to certain companies is footnoted to indicate this.

Note: There have been no major changes in the boundary coverage since the fiscal 2011 report.

Contents

Profile of the Cosmo Oil Group	1
Overview of Cosmo Oil Group Businesses	3
Message from the President	5
CSR Initiatives of the Cosmo Oil Group	7

Special Features

1	Revising the Business Continuity Plan	9
_	0	
2	Strengthening International Partnerships	11
3	Cosmo Smart Vehicle	13

Initiatives in the Power Generation Business 15

Performance Reports

Fiscal 2013 Performance on CSR Initiatives	17
Priority Item 1 Strict Safety Management	18
Priority Item 2 Working with Integrity	22
Priority Item 3 Enhancing Human Rights/Personnel Policies	25
Priority Item 4 Promoting Environmental Initiatives	29
Priority Item 5 Implementing Better Internal and External Communication	32
Independent Assurance Report	34

In this report, this mark indicates that the data has been assured by KPMG AZSA Sustainability Co., Ltd.

Month of Issue

November 2014

Next issue (tentative): November 2015 (previous issue was November 2013; report issued annually)

Inquiries

CSR Management Department, Risk Management Unit, Cosmo Oil Co., Ltd.

TEL: +81-3-3798-3134 FAX: +81-3-3798-3187

http: www.cosmo-oil.co.jp/eng/

Cosmo Oil welcomes your feedback on Corporate Report 2014 and the Group's CSR activities. Please send feedback by e-mail to the address below.

Email: cosmo_csr@cosmo-oil.co.jp